



CANCELLATION POLICIES

Waitlisted Athletes

Athletes may cancel anytime they are on the waitlist with no charge.

Confirmed Athletes

Athletes who cancel their registration more than 2 weeks prior to competition are eligible for a full refund minus the non-refundable fees taken at the time of athlete confirmation (approximately 13%).

Athletes who cancel their registration more than 1 week prior to the competition are eligible for a 50% refund minus the non-refundable fees taken at the time of athlete confirmation (approximately 13%).

Athletes who cancel their registration within 1 week of the competition will receive no refund.

Injured/Sick Athletes Unable to Compete

In the event that an athlete becomes sick or injured, they are eligible for a full refund less the non-refundable fees taken at the time of athlete confirmation (87% of registration costs). In this case, the athlete must submit proof of injury/sickness within 24 hours of the event completion. Proof of injury must be submitted to the Event Organizer.

Event Cancellation/Postponement and Refund

Scenario 1: If the event organizer must cancel the event due to lack of snow or poor conditions prior to the arrival of the riders, the event organizer MAY refund a portion of the registration fee to each rider. Funds may be withheld to cover transaction fees and various event expenditures.

Scenario 2: If the event organizer must cancel the event on the scheduled day because it could not be held during the weather window due to bad weather or other circumstances, registered riders will not be refunded. This is because the Event Organizer has compensated judges, employees, ski patrol, event staff, paid for awards and swag, and absorbed the cost of discounted lift tickets.

Scenario 3: If an event organizer must postpone or reschedule the event, any rider who must cancel their registration because they are unable to attend the new event date will receive a partial refund (minus the non-recoverable transaction fees). If the event is postponed, all registered riders will be admitted to the rescheduled competition. Any remaining spots will be filled from the waiting list. If the rescheduled event is not yet full, registration will reopen.